## **Public Document Pack**

# Blackpool Council

17 March 2015

To: Councillors Cox, Hunter and O'Hara

The above members are requested to attend the:

#### LICENSING PANEL

Thursday, 26 March 2015 at 1.00 pm in Committee Room A, Town Hall, Blackpool

#### AGENDA

#### 1 APPOINTMENT OF CHAIRMAN

To appoint a Chairman for the meeting.

#### 2 DECLARATION OF INTEREST - LICENSING

Members are asked to declare any interests in the items under consideration and in doing so state:-

- (1) the type of interest concerned
- (2) the nature of the interest concerned; and
- (3) whether they have or have not sat on a Planning Committee which has previously considered a planning application in respect of a licensed premises which is also subject to consideration for a premises licence as part of the agenda for this meeting.

If any Member requires advice on declarations of interests, they are advised to contact the Head Democratic Governance in advance of the meeting.

(Members are asked to also pay particular attention to the guidance sheet on interests supplied with the agenda).

#### 3 PROCEDURE FOR THE MEETING

The Chairman of the Panel will summarise the procedure and announce the equal maximum amount of time for each party to speak for the hearing.

- A. Items 1 and 4 (b) will be undertaken in private session by the Panel and not in the Meeting Room.
- B. Items 2, 3, 4(a) and 4(c) will be recommended to the Panel to be held in public.
- C. The Panel may decide to exclude the public from all or part of a hearing where it considers that the public interest in so doing outweighs the public interest in the hearing, or that part of the hearing, taking place in public. (This includes a party and any person assisting or representing a party)

# 4 APPLICATION FOR THE REVIEW OF A PREMISES LICENCE- STALL 13 ABINGDON MARKET (Pages 1 - 76)

- a. APPLICATION AND REPRESENTATIONS SUBMITTED. To consider the attached report
- b. DETERMINATION OF THE APPLICATION FOR THE REVIEW OF A PREMISES LICENCE-Stall 13 Abingdon Market
- c. ANNOUNCEMENT OF THE DECISION FOR THE APPLICATION FOR THE REVIEW OF A PREMISES LICENCE- Stall 13 Abingdon Market

#### Venue information:

First floor meeting room (lift available), accessible toilets (ground floor), no-smoking building.

#### Other information:

For queries regarding this agenda please contact Lennox Beattie, Executive and Regulatory Manager, Tel: 01253 477157, e-mail lennox.beattie@blackpool.gov.uk

Copies of agendas and minutes of Council and committee meetings are available on the Council's website at <a href="https://www.blackpool.gov.uk">www.blackpool.gov.uk</a>.

Report to:	Licensing Panel	
Relevant Officer:	Sharon Davies, Head of Licensing Services	
Date of Meeting :	26 <sup>th</sup> March 2015	

# APPLICATION TO REVIEW A LICENCE – STALL 13 ABINGDON STREET MARKET.

#### 1.0 Purpose of the report:

- 1.1 Stall 13 Abingdon Street Market, Blackpool has the benefit of a premises licence permitting the sale of alcohol for consumption off the premises Monday-Saturday 09.00 17.00, Sunday 10.00 16.00. The licence holder and DPS is Kailasben Gandhi
- 1.2 On 4<sup>th</sup> February 2015, the licensing service received an application to review the licence on the grounds of prevention of crime and disorder and public safety.
- 1.3 The review application was submitted by Weights and Measures. Representations have been received from the Licensing Authority, Health and Safety and a member of the public.

#### 2.0 Recommendation(s):

2.1 The Panel is requested to determine the review application.

#### 3.0 Reasons for recommendation(s):

- 3.1 This application must be determined by a panel.
- 3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council?
- 3.2b Is the recommendation in accordance with the Council's approved Yes budget?
- 3.3 Other alternative options to be considered:

None, once a review application has been submitted, it must be considered by the Licensing Panel.

#### 4.0 **Background Information**

#### 4.1 Local policy considerations

None

#### 4.2 National policy considerations

Section 11 reviews is relevant in particular:

11.20 – In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action should generally be directed at these causes and should always be no more than an appropriate and proportionate response.

4.3 If a suspension or revocation is being considered 11.23 should be taken into account "it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures are deemed insufficient, to revoke the licence."

The panel have the following powers:

- 1. Take no action
- 2. Modify the conditions of the licence (by adding removing or varying conditions)
- 3. Exclude a licensable activity from the licence
- 4. Remove the DPS
- 5. Suspend the licence for up to three months
- 6. Revoke the licence.

#### 4.4 Observations

The licence has the following conditions endorsed on the licence:

#### **Annex 1 - Mandatory conditions**

- 1 No supply of alcohol may be made under the premises licence
  - a) At a time when there is no designated premises supervisor in respect of the premises licence,

- b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2 Every supply of alcohol under the premise licence must be made or authorised by a person who holds a personal licence.
- The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol. The policy must require individuals who appear to the responsible person to be under 18 year of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

#### Annex 2 - Conditions consistent with the Operating Schedule

- 1 No entertainment of an adult nature will take place on the premises.
- 2 Alcohol is to be sold only in sealed containers.
- The Licence holder is to support and rigorously enforce the Challenge 21 proof of age policy.

Any person who looks or appears to be under the age of 21 shall be asked to provide identification that they are over the age of 18. The following are the only forms of identification acceptable:

- i. UK photo driving licence
- ii. Passport
- iii. Proof of Age Standards Scheme Card

OR any other nationally or locally approved form of identification which may be introduced in the future. If no suitable identification is provided, sale of alcohol will be refused.

- 4 A refusals book will be kept at the premises.
- All staff to have received suitable training in relation to the proof of age scheme to be applied upon the premises. Records to evidence this will be made available to an authorised officer upon request.

- The premises licence holder, Kailasben Gandhi, and her husband will undertake the personal licence holder's course run by Blackpool Council. Such course to be completed by 30<sup>th</sup> April 2013.
- The licence holder will exclude all persons properly notified to them by the police or other responsible authorities. Exclusions will include the refusal of all alcoholic drinks. Notifications will be given in writing with photographs and will be implemented on service until further notification from the servicing authority.
- 8 CCTV will be installed internally at the premises and will comply with the following:
  - a) The CCTV system shall be installed, maintained and operated to the reasonable satisfaction of Lancashire Constabulary. The entrance, the till and alcohol fridge areas are to be covered by the system. The system will incorporate a camera covering each of the entrance doors and will be capable of providing an image which is regarded as identification standard.
  - b) The system will display on any recording the correct time and date of the recording.
  - c) The system will make recordings during all hours the premises are open to the public.
  - d) VCR tapes or digital recording shall be held for a minimum of 31 days and 21 days respectively, after the recording is made and ill be made available to the Police or any authorised persons acting for Responsible Authority for inspection upon request.
  - e) The system will, as a minimum, record images of the head and shoulders of all persons entering the premises.
- A staff member who is conversant with the operation of the CCTV system will be on the premises at all times that the premises is open to the public. This staff member will be able to show police recent data or footage with the absolute minimum of delay when requested. This data or footage reproduction should be almost instantaneous.
- Appropriate signage alerting customers to CCTV recording shall be displayed in conspicuous positions on the premises.
- 4.5 Does the information submitted include any exempt information?

No

4.6	List of Appendices:
	Appendix 4a: Application for Review
	Appendix 4b: Representations from the Licensing Authority
	Appendix 4c: Representations from Health and Safety
	Appendix 4d: Representations from the public
5.0	Legal considerations:
5.1	Please see local and national policy in the background information.
6.0	Human Resources considerations:
6.1	None
7.0	Equalities considerations:

**Financial considerations:** 

8.0

8.1

None



# LICENSING SERVICE

For Office us	se only
LalPac Application No.	
Licence Number	PL1772

# APPLICATION FOR THE REVIEW OF A PREMISES LICENCE OR CLUB PREMISES CERTIFICATE

## **LICENSING ACT 2003**

Review requested by: Weights and Measures

Blackpool will be a Vibrant, Inclusive, Healthy, Safe and Prosperous Town



#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. You may wish to keep a copy of the completed form for your records.

I Glen Phoenix of Blackpool Weights and Measures Department
[insert name of person requesting review]

apply for the review of a premises licence under section 51 or apply for the review of a club premises certificate under section 87, of the Licensing Act 2003 for the premises described in part 1 below.

#### Part 1 - Premises Details

Postal address of pr	remises or club premises if any, or if none	the ordinance survey	тар	refe	rence	e or d	lescr	iptio	n.		
	Stall 13, Abingdon Street Market Abingdon Street										
Premises Name and Address											
and Address	Blackpool	Post Code	F	Υ	1		1	D	Е		
State the Name of certificate (if know	the premises licence holder or the nam n)	ne of the club holding	ng ti	he cl	ub p	rem	ises				
Kailasben Gandhi											
Premises Licence	or Club Premises Certificate Reference	e Number (if known	)	PL1	772	13 37					

#### Part 2 - Applicant details

#### I am:

		Please tid
1) a	n interested party (please also complete sections 2A or 2B below)	
	a) a person living in the vicinity of the premises	
	b) a body representing persons living in the vicinity of the premises	
	c) a person involved in business in the vicinity of the premises	
	d) a body representing persons involved in business in the vicinity of the premises	
2) a	responsible authority (please also complete 2C below)	x
3) a	member of a club to which this application relates (also complete section 2A belo	ow)

# (2A) Individual Applicants (fill in as applicable)

									_	 Please		
Title:	Mr	Mrs	Miss	Ms	Other	I am 18 years old or over	5		es .		No	
Forenames						Surname						
Home address	5	10 700										
						Post Code						I
Telephone Number						Mobile Number						
E-Mail Address												
(2B) Other A	pplicant	or Repi	resentii	ng Body	/							
Name												
Address						Post Code						
Telephone Number												
E-Mail Address											***************************************	
(2C) Respon	sible Autl	hority a	pplica	nt			***					
Name	Glen Ph	noenix d	of Black	pool We	ights and I	Measures Depar	tmer	nt				
	Number	r One, E	Bickerst	affe Squ	are, Talbot	Gateway, Talbo	t Ro	ad,				
Address	Blackpo	ool			-							_
	Lancas	hire				Post Code	F	Y	1	3	A	Н
Telephone Number	01253 4	78381										

E-Mail Address

# glen.phoenix@blackpool.gov.uk

#### Part 3 - Reason for Review

This application to review relates to the following licensing objective(s):

	Please tick
1) the prevention of crime and disorder	x
2) public safety	x
3) the prevention of public nuisance	
4) the protection of children from harm	

Please state the ground(s) for review (please read guidance note 1 before completing)

The review is brought on behalf of the Licensing Authority following concerns that the Licensing Objectives are not being properly promoted when the premises are selling alcohol.

The circumstances leading to this review are that on the 12<sup>th</sup> January 2015 the premises were visited by Trading Standards, Health and Safety and the Police as part of a series of routine inspections of off licences. An inspection behind the counter revealed what appeared to be counterfeit bottles of Glen's Vodka that were exposed for sale alongside bottles of genuine alcohol. These bottles, 6 in total, were subsequently seized and sent for examination by the Quality Manager of the Loch Lomand Group, which produces Glen's Vodka. In due course it was confirmed that the seized vodka was counterfeit.

This raises concerns on many levels. Firstly, the position in society held by an operator of an off licence is a trusted one. The selling of counterfeit vodka to the unsuspecting public is a breach of that position of trust. It is safe to say that whoever produces the vodka has little regard for quality control procedures and most people, under the impression that they were buying genuine Glen's vodka, at the genuine price, would not voluntarily drink it. In this respect the activity constitutes a breach of the licensing objective relating to public safety.

In respect of the licensing objective relating to the prevention of crime and disorder, the selling of counterfeit vodka is a clear offence under the Trade Marks Act 1994 and the Food Safety Act 1990. The Home Office published "Amended Guidance Issued under Section 182 of the Licensing Act 2003" dated June 2013, discusses in part 11, Reviews arising in connection with crime. Paragraph 11.27 outlines certain criminal activity that may arise in in connection with licenced premises which should be treated particularly seriously. Eleven examples are given of criminal activity. The last one states, "For the sale of smuggled alcohol or tobacco." It is accepted that the vodka in issue is not smuggled, but if we apply a more liberal interpretation of the guidance, it is within the spirit of the guidance that the sale of counterfeit alcohol should also be treated particularly seriously.

In support of this application I include evidence from Public Protection Officer Steven Ash, the Officer involved in the investigation into the counterfeit vodka. I include his statement as Document 1 and supporting evidence referred to in his statement as Documents 2 - 6 respectively. I also

interview referred to has not yet taken place.	
S/F/005/12/1	

include a photograph of the counterfeit vodka as document 7. At the time of this application the

Please provide as much information as possible to support the application. Continue on a separate sheet if necessary. (Please read guidance note 2 before completing)

#### **Document 1**

#### RESTRICTED (when complete)

FORM MG11

Witness Statement

(CJ Act 1967, s.9 MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r.70)

Statement of Steven John Ash

Age if under 18 Over 18 (if over 18 insert "over 18"). Occupation Public Protection Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 23r day of January 2015

Tick if witness evidence is visually recorded

Signature

I am the above named and am employed as a Public Protection Officer within the Trading Standards (Enforcement) Section of the Public Protection Division. In this role I am authorised to enforce the provisions of the Trade Marks Act 1994. On the 12th January 2015 I was part of a multi-agency operation with Blackpool's Health and Safety Section and the Police. We were visiting a series of Off Licences to offer advice and inspect their premises as appropriate. At 13:40 we entered Abingdon News, Unit 13, Abingdon Street Market, Abingdon Street, Blackpool. The only person in attendance was the husband of premise licence holder Arvind Gandhi. I introduced myself and asked to go behind the counter. I identified the Glen's Vodka and visually inspected it for signs of authenticity. There were a few visual clues that suggested the vodka was counterfeit. I expressed my concerns to Mr Gandhi and informed him that I would be seizing the bottles. As I was in conversation with Mr Gandhi, the premise licence holder, Kailashen Gandhi entered the premise. I advised her of my suspicions and handed a Code B notice of Powers to Mr Gandhi. I seized the bottles, six in total, and left the premises. The bottles were immediately transferred to secure storage and an exhibit to be sent to the producer for an opinion was selected and sealed with Tag: 00539228. I produce a copy of the Code B Notice of Powers as exhibit SJA/AN/1. On the 13th January 2015 I sent a letter and receipt to Mrs Gandhi, copies of which I produce as exhibits SJA/AN/2 - 3. On the 14th January 2015 I sent an exhibit of the seized Glen's Vodka to Tom Taylor, Quality Manager of the Loch Lomand Group, which produces Glen's Vodka. On the 21st January 2015 I

Signature witnessed by

Signature

FORM MG11 PAGE 2

Continuation of Statement / Interview of Steven John Ash

emailed Tom Taylor to confirm that he had received the exhibit. He confirmed he had and that the sample was counterfeit. I produce this email was exhibit SJA/AN/4. Later that day I hand delivered a letter to Abingdon News, where Mr Gandhi was in attendance. I explained that the vodka was counterfeit and that Mrs Gandhi was invited to attend a formal interview. I produce a copy of this letter as exhibit SJA/AN/5.

Signature

Signature witnessed by

#### **Document 2**

# BlackpoolCouncil

Trading Standards (Enforcement),
Enforcement and Quality Standards Division,
125 Albert Road, Blackpool,
Lancs. FY1 4PW
Tel: 01253 478381

CONSUMER CREDIT ACT 1974, CONSUMER PROTECTION ACT 1987, FAIR TRADING ACT 1973, FOOD SAFETY ACT 1990, GENERAL PRODUCT SAFETY REGULATIONS 1994, HALLMARKING ACT 1975, PACKAGE TRAVEL PACKAGE HOLDAYS, PACKAGE TOURS REGULATIONS 1992, POISONS ACT 1972, TRADE MARKS ACT 1994, VIDEO RECORDINGS ACT 1984, CONSTRUCTION PRODUCTS REGULATIONS 1991, WEIGHTS AND MEASURES ACT 1985, THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2009, THE BUSINESS PROTECTION FROM UNFAIR TRADING REGULATIONS 2009, THE BUSINESS PROTECTION FROM MISLEADING MARKETING REGULATIONS 2009.

A duly authorised officer may at all reasonable times and on production if so requested of his credentials enter any premises, other than premises used solely as a dwelling and inspect goods. Officers authorised under the Weights and Measures Act 1985 may inspect and test any weighing or measuring equipment used for trade. They may weigh or otherwise measure or count goods.

#### TIMESHARE ACT 1992, PROPERTY MISDESCRIPTIONS ACT 1991, ESTATE AGENTS ACT 1979, POISONS ACT 1972.

If an officer has reasonable grounds to suspect an offence has been committed he may at all reasonable times and on production if so requested of his credentials enter any premises to determine whether an offence had been committed

#### PROCUREMENT OF SAMPLES FOOD SAFETY ACT 1990

#### An Officer may

- i) purchase a sample of any food or substance capable of being used in the preparation of food
- ii) take a sample of any food or substance appearing to have been sold or intended for sale for human consumption or is found on or in premises which the Officer has power of entry
- iii) take samples from any food source or contact material.
- take samples of articles or substances found on such premises which may be required as evidence in proceedings.

POWER TO REQUIRE OR REQUEST THE PRODUCTION OF BOOKS, DOCUMENTS OR RECORDS

#### PRICES ACT 1974 (AND ABOVE LEGISLATION)

An officer can request the production of documents relating to the business and may make copies.

#### FOOD SAFETY ACT 1990

An officer may inspect any records relating to a food business and have access to and inspect any computer which may be used in connection with the records.

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008,
HALLMARKING ACT 1973, VIDEO RECORDINGS ACT 1984, FAIR TRADING ACT 1973,
CONSUMER CREDIT ACT 1974, "CONSUMER PROTECTION ACT 1987), ESTATE
AGENTS ACT 1979, GENERAL PRODUCT SAFETY REGULATIONS 1984, PACKAGE
TRAVEL PACKAGE HOLIDAYS, PACKAGE TOURS REGULATIONS, PROPERTY
MISDESCRIPTIONS ACT 1991, TIMESHARE ACT 1992.

If an Officer has reasonable cause to believe an offence has been committed he may require the production of books or documents (\*records) and may make copies.

#### POWERS OF SEIZURE WEIGHTS AND MEASURES ACT 1985

An officer may selze and detain any weighing or measuring equipment if he has reasonable cause to believe it may be liable to be forfeited

An officer may seize and detain goods or documents that he/she believes may be required as evidence.

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008, HALL MARKING ACT 1973, VIDEO RECORDINGS ACT 1984, TRADE MARKS ACT 1994, FAIR TRADING ACT 1973 ("CONSUMER PROTECTION ACT 1987) ("CONSUMER CREDIT 1987) ("CONSUMER CREDIT 1987) ("CONSUMER CREDIT ACT 1987) ("CONSUMER CREDIT 1987) ("CONSUMER CREDIT STATE AGENTS ACT 1979) ("GENERAL PRODUCTS SAFETY REGULATION 1994) PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOUR REGULATIONS 1982.

If an officer has reasonable cause to believe an offence has been committed he may seize and detain goods in order to ascertain whether an offence has been committed. If an officer believes they may be required as evidence he may seize and detain any goods or documents ('goods or records) (goods, books or documents) (books and documents) (documents). In exercising his right to seize property, the officer may require any person having authority to do so, to break open any container and if that request is not complied with the officer may do it himself.

#### FOOD SAFETY ACT 1990

An officer may seize and detain any records which he has reason to believe may be required as evidence and where records are kept on computer, may require the production of the records in a form in which they may be taken away.

#### POLICE AND CRIMINAL EVIDENCE ACT 1984 (CODE B).

#### Rights of the Occupier/Owner of Property

- Searches must be made at a reasonable hour unless this might frustrate the purpose of the search. (Taken from Para 5.2 of Code B of the Codes of Practice)
- 2 If any of your property is kept by an officer you are entitled, on request, to be provided with a list or description of the property within the reasonable time. Such applications may be made to the address given above. (Taken from Para 6.8 of Code B of the Codes of Practice)
- If you wish you or your representative will be allowed supervised access to your property so that you can examine it or have it photographed or copied.

Alternatively you may be provided with a photograph or copy. In either case you are responsible for the costs. Access etc will not be allowed if the officer in charge of the investigation believes that this would prejudice the investigation of an offence or any criminal proceedings. (Taken from Para 6.9 of Code B of the Codes of Practice)

#### Search Warrant

- A warrant authorises an entry on one occasion only. (Taken from Para 5.3 of Code B of the Codes of Practice)
- A copy of the warrant should, if practicable, be given to the occupier before the search begins. (Taken from Para 5.8 of Code B of the Codes of Practice)

#### Search with Consent

- If the occupier is not present, copies of the warrant and this notice should be left in a prominent place. (Taken from Para 5.8 of Code B of the Codes of Practice)
- A duly authorised officer of the Department may enter and search any premises with the
  written consent of a person entitled to grant entry to the premises. Where practicable the
  written consent will be recorded on this notice. (Taken from Para 4.1 of Code B of the
  Codes of Practice)
- B. Consent to a search must, if practicable, be given in writing on the front of this notice (Taken from Para 4.1 of Code B of the Codes of Practice)
- 9 Consent must not be obtained under duress. (Taken from Para 4.3 of Code B of the Code
- Where consent is withdrawn before the search is completed, the search must stop (Taken from Para 4.3 of Code B of the Codes of Practice)
- 11. If you reside in a lodging house or similar accommodation your landlord can consent to your room or rooms being searched if you are unavailable at the time and the matter is urgent. (Taken from Note of Guidance 4A to Code B of the Codes of Practice)

#### Compensation for Damage

 In appropriate cases, compensation may be payable for damage caused in entering and searching premises and any application should be directed to:-

The Chief Trading Standards Officer at the address above.

A copy of the Codes of Practice can be consulted at the address above.

195926 8

#### **Document 3**

# Blackpool Council

Date: 13th January 2015

Mrs K Gandhi Abingdon News Stall 13 Abingdon Street Market 16 – 20 Abingdon Street Blackpool Our Ref: SA/ 1730253 Direct Line: (01253) 478388 Email: steve.ash@blackpool.gov.uk

Dear Mrs Gandhi

#### Trade Marks Act 1994

The Blackpool Trading Standards Section enforces the provisions of the above legislation.

On the 12<sup>th</sup> January 2015 I visited your premises, Abingdon News, Abingdon Street Market, with the Police and Blackpool Council's Health and Safety Section. The purpose of the visit was to carry out a routine multi agency inspection.

On inspection I noticed that selected bottles of Glen's vodka appeared to be counterfeit. Six Bottles were behind the counter and were exposed for sale. These bottles were consequently seized and will be subject to investigation to establish whether they are authentic or not. I enclose a receipt in respect of the seized bottles.

When the investigation into the authenticity of the vodka has been concluded I will be in contact to advise you of the next course of action. In the meantime if you wish to discuss this matter further, please do not hesitate to contact me.

Yours faithfully,

Steven Ash Public Protection Officer, Trading Standards Enforcement

Trading Standards Enforcement| Community and Environmental Services
Department | Blackpool Council| Number One | Blckerstaff Square | Talbot Road |
Blackpool | FY1 3AH

Contact T: (01253) 478388

W: www.blackpool.gov.uk



# **Document 4** BLACKPOOL COUNCIL TRABILIC CT. 125 Albert Road Blackpool BlackpoolCouncil TRADING STANDARDS Lancs FY1-4PW Name: Abinche News Date 12/6/15 Address: Stell 13 Abinches Steel Model. Address: Blackfeel Served Gy Brees of aler's Volks Leapestor /Authorised Officer: PPG S ASM 2032

#### **Document 5**

# **BlackpoolCouncil**

Date: 21st January 2015

Mrs K Gandhi Abingdon News Stall 13 Abingdon Street Market 16 – 20 Abingdon Street Blackpool Our Ref: SA/ 1730253 Direct Line: (01253) 478388 Email: steve.ash@blackpool.gov.uk

Dear Mrs Gandhi

#### Trade Marks Act 1994

I refer to my previous letter dated the 13th January 2015 and my visit of the 12th January 2015.

During this visit I seized a quantity of Glen's vodka. I have now had conformation that the vodka is counterfeit, it is therefore alleged that you have committed an offence contrary to the Trade Marks Act 1994.

The purpose of this letter is to invite you to attend a formal, tape recorded, interview. The interview will be conducted under caution in accordance with the Police and Criminal Evidence Act and will take place at the Municipal Buildings, Corporation Street, FY1 1NF at 11:00 AM, Friday, 30<sup>th</sup> January 2015.

The purpose of the interview is to give you a chance to explain your actions and to put forward any defences that you feel may be relevant. I strongly advise you to bring any paperwork that you wish to rely on (invoices etc). Please be aware that any comments you make in response to this letter, in writing or otherwise, will be made under caution. The caution reads -

You do not have to say anything, but it may harm your defence if you do not mention when questioned something which you later rely on in Court. Anything you do say may be given in evidence.

It may be advisable for you to seek independent legal advice whether or not you decide to respond to this letter. If you fail to respond to this letter or you fail to attend for interview, a report will be submitted to the Public Protection Manager for consideration of legal proceedings.

I would also draw your attention to the provisions of Section 34 of the Criminal Justice and Public Order Act 1994, which, under certain circumstances, enables a Court to draw inference from an accused person's failure to mention facts when questioned about a criminal offence.

Trading Standards Enforcement | Community and Environmental Services
Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road |
Blackpool | FY1 3AH

T: (01253) 478388

W: www.blackpool.gov.uk



# **BlackpoolCouncil**

Yours faithfully,

Steven Ash Public Protection Officer, Trading Standards Enforcement

Trading Standards Enforcement | Community and Environmental Services
Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road |
Blackpool | FY1 3AH

T: (01253) 478388

W: www.blackpool.gov.uk



#### **Document 6**

#### Steven Ash

From:

Steven Ash

Sent:

21 January 2015 13:07

To:

Tom Taylor

Subject:

RE: Glen's Vodka

Hi Tom,

Thanks very much for that. Yes, I would appreciate two separate statements.

I take your point about getting them tested by our analyst.

Thanks again and best regards,

Steve

From: Tom Taylor [mailto:tom.taylor@lochlomondgroup.com]

Sent: 21 January 2015 12:24

To: Steven Ash

Subject: RE: Glen's Vodka

Hi Steve,

I received the bottles that you sent and I can confirm that both are counterfeit and were not produced by our company.

I will provide Section 9 witness statements confirming my findings. Please let me know if require two separate statements as the seizures were from two premises as advised in your covering letter.

I would recommend that you send bottles to your Public Analyst for analysis to make sure that the contents are not detrimental to health.

We can carry out basic analysis in our Lab for strength, colour and other quality parameters etc. but we don't have the specialised equipment required for analysing counterfeit product for methanol, and other harmful chemicals that may be present.

#### Best regards

Tom Taylor Quality Manager Loch Lomond Group

01290 551211 Work Tom.Taylor@lochlomondgroup.com

7 Laigh Road, Catrine,Mauchline Ayrshire KA5 6SQ

From: Steven Ash [mailto:Steven.Ash@blackpool.gov.uk]

Sent: 21 January 2015 11:55

To: Tom Taylor Subject: Glen's Vodka Hi Tom,

I recently sent you 2 exhibits of Glen's vodka which I suspected were counterfeit. I just wanted to check that you had received them?

Best regards,

Steve Ash (BA Hons)

Public Protection Officer

Trading Standards Enforcement | Public Protection Division | Community and Environmental Services Department |
Blackpool Council | Number One | Bickerstaffe Square | Talbot Road | Blackpool | FY1 3AH

T. 01253 478388

E. steve.ash@blackpool.gov.uk

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## **Document 7**



#### Part 4 – Other relevant information

If you have made representations before relating to this premises, please state what they where and when you made them.

In brief the previous review was applied for under the licensing objectives relating to the prevention of crime and disorder and the prevention of public nuisance.

In summary, the premise had been persistently selling alcohol to street drinkers who would then go on to cause a nuisance in the immediate area. In addition it was also a condition of the licence that a refusal register be kept. This was not adhered to. The application is dated the 22<sup>nd</sup> November 2012.

- F	Please tick
	Х

I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate.	
I understand that if I do not comply with the above requirements my application will be rejected	x

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

## Part 5 - Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent. (Please read guidance note 4) If signing on the behalf of the applicant please state in what capacity.

Signed	The state of the s	
Print Name	Glen Phoenix	
Capacity	Trading Standards Manager (Enforcement)	
Date	26 <sup>th</sup> January 2015	

Contact name an previously given)				ence as	sociated with this ap	plication. (Where not
Title:	Mr	Mrs	Miss	Ms	Other	
Forenames					Surname	
Address for Correspondence						
associated with this application					Post Code	
Telephone Number					Mobile Number	
E-Mail Address				- , , ,		

#### **Notes for Guidance**

- 1. The grounds for review must be based on one of the licensing objectives.
- 2. Please list any additional information or details for example dates of problems that are included in the grounds for review if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf, provided that they have actual authority to do so.
- 5. This is the address that we shall use to correspond with you about this application.

Reporting Officer: PPO S Ash	<b>Direct Line:</b> 01253 478388	<b>Unit Manager:</b> G Phoenix	<b>Direct Line:</b> 01253 478381	File No: EBF/1730253	
Blackpool Council	TRADING STANDARDS SERVICE REPORT OF ALLEGED OFFENCES				
NAME	Kailashen Gandhi Dob:				
ADDRESS/ REG.OFFICE	Home address:				
TIME, DATE & PLACE	13:40 12/01/15 Abingdon News, Unit 13, Abingdon Street Market, Blackpool.				
ALLEGED OFFENCE(S)	See attached sheet				
ACT / SECTION	Section 92 (1) (c) of the Trade Marks Act 1994				
LAST DATE	No time limit – E	No time limit – Best practice 12/01/16			
DATE SUBMITTED	6 <sup>th</sup> February 2015				
COURT					
DATE	F	PLEA			
PENALTY					
COSTS					
COMPENSATION					

#### COMMENTS

OFFICER:

**STEVEN ASH** 

**DEFENDANT/S:** 

KAILASHEN GANDHI

#### **REPORTING OFFICER'S COMMENTS**

The defendant was unable to offer any convincing defence for her actions other that the somewhat contrived defence that she bought the vodka off a man who came into her shop, who had no identification, and who handed her a very generic invoice.

Mrs (and Mr) Gandhi have operated Abingdon News for 4 years and previously ran a hotel for 10 years according to Mrs Gandhi. It is inconceivable that she is so naïve as to not realise the risks involved in this sort of transaction.

The selling of counterfeit alcohol alongside genuine alcohol suggests that it is being sold to unsuspecting members of the public as genuine. This is a serious breach of trust on the part of a premise licence holder, a position of responsibility.

Given the deceptive quality of the offence, and the lack of credible excuse, or defence, and given the potential harm to the public, I am recommending a prosecution.

TRADING STANDARDS MANAGER'S COMMENTS

proceeding"

This is also subject of a hours series

Page 26 9 2 2015

#### **ALLEGED OFFENCES**

**OFFICER:** 

STEVEN ASH

**DEFENDANT/S:** 

**KAILASHEN GANDHI** 

That you on the 12<sup>th</sup> January 2015 at Abingdon News, Unit 13, Abingdon Street Market, Abingdon Street, Blackpool, with a view to gain for yourself or with intent to cause loss to another, and without the consent of the business 'A' which good, or new packaging, bore a sign identical to, or likely to be mistaken for a registered trademark, namely 'B' owned by 'C' such possession custody or control being with a view to selling, offering or exposing such goods for sale, such goods -

Α

В

C

1 litre bottle of Glens Vodka X 6

Word registered trade mark no 003231107

Glen Catrine Bonded Warehouse

Limited

Contrary to S.92 (1)(c) Trade Marks Act 1994

#### **SUMMARY OF EVENTS**

OFFICER:

**STEVEN ASH** 

**DEFENDANT/S:** 

**KAILASHEN GANDHI** 

This report concerns the selling of counterfeit Glen's vodka being sold as genuine.

#### Aggravating features

- The public's safety may have been compromised.
- The vodka was being sold as genuine, with other genuine spirits.
- There is no satisfactory defence, statutory or otherwise, for the offence. Mrs Gandhi relied on an "an anonymous man sold it to me" defence.
- The selling of counterfeit alcohol by licenced premises represents a massive breach of trust.
- The selling of counterfeit vodka is in direct contravention of the premise's licensing objectives.

#### Mitigating features

None

#### **LIST OF EXHIBITS AND WITNESSES**

**OFFICER:** 

**STEVEN ASH** 

**DEFENDANT/S:** 

**KAILASHEN GANDHI** 

#### Witness

Steven John Ash Trading Standards Number One Bickerstaffe Square

Blackpool

Tel: 01253 478388

#### **Will Produce**

SJA/AN/1 - Code B Notice of Powers

SJA/AN/2 – Letter to Mrs Gandhi

SJA/AN/3 - Receipt sent to Mrs Gandhi

SJA/AN/4 – Email response from Tom Taylor

SJA/AN/5 – Interview letter to Mrs Gandhi

SJA/Invoice/1 – Invoice handed over in interview

SJA/AN/6 – Covering letter from Tom Taylor

SJA/1 – Transcript of tape recorded interview

Thomas Keith Taylor Quality Manager Loch Lomond Group 7 Laigh Road Catrine Mauchline Ayreshire KA5 6SQ

Tel: 01290 551211

TKT/1 - Trade Mark Certificate EU003231107

#### Witness Statement

(CJ Act 1967, s.9 MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r.70)

Statement of Steven John Ash

Age if under 18 Over 18 (if over 18 insert "over 18"). Occupation Public Protection Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 6th day of February 2015	Tick if witness evidence is visually recorded	
Signature	(supply witness details on rear)	

I am the above named and am employed as a Public Protection Officer within the Trading Standards (Enforcement) Section of the Public Protection Division. In this role I am authorised to enforce the provisions of the Trade Marks Act 1994. On the 12th January 2015 I was part of a multi-agency operation with Blackpool's Health and Safety Section and the Police. We were visiting a series of Off Licences to offer advice and inspect their premises as appropriate. At 13:40 we entered Abingdon News, Unit 13, Abingdon Street Market, Abingdon Street, Blackpool. The only person in attendance was the husband of premise licence holder Arvind Gandhi. I introduced myself and asked to go behind the counter. I identified the Glen's Vodka and visually inspected it for signs of authenticity. There were a few visual clues that suggested the vodka was counterfeit. I expressed my concerns to Mr Gandhi and informed him that I would be seizing the bottles. As I was in conversation with Mr Gandhi, the premise licence holder, Kailashen Gandhi entered the premise. I advised her of my suspicions and handed a Code B notice of Powers to Mr Gandhi. I seized the bottles, six in total, and left the premises. The bottles were immediately transferred to secure storage and an exhibit to be sent to the producer for an opinion was selected and sealed with Tag: 00539228. I produce a copy of the Code B Notice of Powers as exhibit SJA/AN/1. On the 13th January 2015 I sent a letter and receipt to Mrs Gandhi, copies of which I produce as exhibits SJA/AN/2 - 3. On the 14th January 2015 I sent an exhibit of the seized Glen's Vodka to Tom Taylor, Quality Manager of the Loch Lomand Group, which produces Glen's Vodka. On the 21st January 2015 I

Signature

Page<sup>Signature witnessed by</sup>

emailed Tom Taylor to confirm that he had received the exhibit. He confirmed he had and that the sample was counterfeit. I produce this email was exhibit SJA/AN/4. Later that day I hand delivered a letter to Abingdon News, where Mr Gandhi was in attendance. I explained that the vodka was counterfeit and that Mrs Gandhi was invited to attend a formal interview. I produce a copy of this letter as exhibit SJA/AN/5. On the 26<sup>th</sup> January 2015 I received a 'phone call from Mr Gandhi wanting to rearrange the interview. The interview was subsequently arranged for 10:30 AM Thursday 29th January 2015. On the 28th January 2015 a man called on behalf of Mr Gandhi. I could hear Mr Gandhi in the background; this man explained that Mr Gandhi wanted the opportunity to seek legal advice. I agreed and gave Mr Gandhi 7 days in which to make further contact with me. On the 2<sup>nd</sup> February 2015 Mr Gandhi telephoned me and an interview was subsequently arranged for the Wednesday, 4th February 2015 at 12:00. At the appointed time Mrs Gandhi turned up to be interviewed. During the course of the interview she gave me an invoice that she claimed had been given to her by a man who called into her shop in December 2014, just before Christmas, and sold her 8 bottles of Glen's vodka for £12 each. I referred to this invoice in the interview, and produce this invoice as exhibit SJA/Invoice/1. I sealed a copy of the interview tape and this was transferred to our secure tape library. Later that day I hand delivered the working copy of the interview tape to the person who transcribes our tapes. On the 5th February 2015 I received the bottle of Glen's vodka that I had sealed with Tag: 00539228 and that was now sealed with Tag: CBWT004978 from Tom Taylor of Loch Lomond Group. He included with this exhibit a covering letter advising that the vodka was counterfeit and his witness statement. I produce the covering letter as exhibit SJA/AN/6. On the 6th February 2015 I received an emailed transcription of the interview. I exhibit a copy of this transcript as exhibit SJA/2

# BlackpoolCouncil

Trading Standards (Enforcement),
Enforcement and Quality Standards Division,
125 Albert Road, Blackpool,
Lancs. FY1 4PW
Tel: 01253 478381

٨٨	dress of Premises
nui	Abalah It Malah
	POWERS UNDER WHICH SEARCH IS MADE
	Warrant (Copy attached)
or	The make Ad 94
	E Statutory Power Under
or	
	With written consent of a person entitled to grant entry (only applicable where statutory powers not exercised)
he	reby consent to the Trading Standards Group searching the above named premises.
Sig	natureAge
lar	ne
Stat	tus relative to premises
12	OFFICER IN CHARGE OF SEARCH
Var	ne
Tim	e/Date of Search 21/1/5 13.40
1111	CiDate of Search
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#### Summary of Officer's Statutory Powers

This notice should only be regarded as a summary as it is impractical to list all powers in full for each statute. The powers will vary between each statute. A copy of the appropriate legislation may be consulted at the above address.

#### POWER TO ENTER PREMISES AND INSPECT GOODS OR EQUIPMENT

CONSUMER CREDIT ACT 1974, CONSUMER PROTECTION ACT 1987. FAIR TRADING ACT 1973, FOOD SAFETY ACT 1990, GENERAL PRODUCT SAFETY REGULATIONS 1994, HALLMARKING ACT 1975. PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOURS REGULATIONS 1992, POISONS ACT 1972, TRADE MARKS ACT 1994, VIDEO RECORDINGS ACT 1984, CONSTRUCTION PRODUCTS REGULATIONS 1991, WEIGHTS AND MEASURES ACT 1985, THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008. THE BUSINESS PROTECTION FROM MISLEADING MARKETING REGULATIONS 2008.

A duly authorised officer may at all reasonable times and on production if so requested of his credentials enter any premises, other than premises used solely as a dwelling and inspect goods. Officers authorised under the Weights and Measures Act 1985 may inspect and test any weighing or measuring equipment used for trade. They may weigh or otherwise measure or count goods.

### TIMESHARE ACT 1992, PROPERTY MISDESCRIPTIONS ACT 1991, ESTATE AGENTS ACT 1979, POISONS ACT 1972.

If an officer has reasonable grounds to suspect an offence has been committed he may at all reasonable times and on production if so requested of his credentials enter any premises to determine whether an offence had been committed

#### PROCUREMENT OF SAMPLES FOOD SAFETY ACT 1990

#### An Officer may:

- i) purchase a sample of any food or substance capable of being used in the preparation of food
- ii) take a sample of any food or substance appearing to have been sold or intended for sale for human consumption or is found on or in premises which the Officer has power of entry.
- iii) take samples from any food source or contact material
- iiii) take samples of articles or substances found on such premises which may be required as evidence in proceedings.

# POWER TO REQUIRE OR REQUEST THE PRODUCTION OF BOOKS, DOCUMENTS OR RECORDS

#### PRICES ACT 1974 (AND ABOVE LEGISLATION)

An officer can request the production of documents relating to the business and may make copies.

#### FOOD SAFETY ACT 1990

An officer may inspect any records relating to a food business and have access to and inspect any computer which may be used in connection with the records.

	DESCRIPTION OF EXHIBIT	
	Cole B- Notice of	
	Power : EXHIBIT IDENTITY MARK	
	I IDENTIFY THIS AS STA (AN)	
TH HA	SIGNATURE(S)	08, CT 1973,
CC AC		KAGE
TR MISDE	SCRIPTIONS ACT 1991, TIMESHARE ACT 1992.	ERTY

If an Officer has reasonable cause to believe an offence has been committed he may require the production of books or documents (\*records) and may make copies.

#### POWERS OF SEIZURE WEIGHTS AND MEASURES ACT 1985

An officer may seize and detain any weighing or measuring equipment if he has reasonable cause to believe it may be liable to be forfeited.

An officer may seize and detain goods or documents that he/she believes may be required as evidence

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008, HALL MARKING ACT 1973, VIDEO RECORDINGS ACT 1984, TRADE MARKS ACT 1994, FAIR TRADING ACT 1973 ("CONSUMER PROTECTION ACT 1987) (CONSUMER CREDIT ACT 1974) (TIMESHARE ACT 1992) PROPERTY MISDESCRIPTIONS ACT 1991, (ESTATE AGENTS ACT 1979) ("GENERAL PRODUCTS SAFETY REGULATIONS 1994) PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOUR REGULATIONS 1992.

If an officer has reasonable cause to believe an offence has been committed he may seize and detain goods in order to ascertain whether an offence has been committed, if an officer believes they may be required as evidence he may seize and detain any goods or documents ('goods or records) (goods, books or documents) (books and documents) (documents). In exercising his right to seize property, the officer may require any person having authority to do so, to break open any container and if that request is not complied with the officer may do it himself.

#### FOOD SAFETY ACT 1990

An officer may seize and detain any records which he has reason to believe may be required as evidence and where records are kept on computer, may require the production of the records in a form in which they may be taken away.

#### POLICE AND CRIMINAL EVIDENCE ACT 1984 (CODE B).

#### Rights of the Occupier/Owner of Property

- Searches must be made at a reasonable hour unless this might frustrate the purpose of the search. (Taken from Para 5.2 of Code B of the Codes of Practice)
- If any of your property is kept by an officer you are entitled, on request, to be provided with a list or description of the property within the reasonable time. Such applications may be made to the address given above. (Taken from Para 6.8 of Code B of the Codes of Practice)
- If you wish you or your representative will be allowed supervised access to your property so that you can examine it or have it photographed or copied.

Alternatively you may be provided with a photograph or copy. In either case you are responsible for the costs. Access etc will not be allowed if the officer in charge of the investigation believes that this would prejudice the investigation of an offence or any criminal proceedings. (Taken from Para 6.9 of Code B of the Codes of Practice)

#### Search Warrant

- A warrant authorises an entry on one occasion only. (Taken from Para 5.3 of Code B of the Codes of Practice)
- A copy of the warrant should, if practicable, be given to the occupier before the search begins. (Taken from Para 5.8 of Code B of the Codes of Practice)

#### Search with Consent

- If the occupier is not present, copies of the warrant and this notice should be left in a prominent place. (Taken from Para 5.8 of Code B of the Codes of Practice)
- A duly authorised officer of the Department may enter and search any premises with the
  written consent of a person entitled to grant entry to the premises. Where practicable the
  written consent will be recorded on this notice. (Taken from Para 4.1 of Code B of the
  Codes of Practice)
- Consent to a search must, if practicable, be given in writing on the front of this notice (Taken from Para 4.1 of Code B of the Codes of Practice)
- Consent must not be obtained under duress. (Taken from Para 4.3 of Code B of the Codes of Practice)
- Where consent is withdrawn before the search is completed, the search must stop. (Taken from Para 4.3 of Code B of the Codes of Practice)
- 11. If you reside in a lodging house or similar accommodation your landlord can consent to your room or rooms being searched if you are unavailable at the time and the matter is urgent. (Taken from Note of Guidance 4A to Code B of the Codes of Practice)

#### Compensation for Damage

12 In appropriate cases, compensation may be payable for damage caused in entering and searching premises and any application should be directed to:-

The Chief Trading Standards Officer at the address above.

A copy of the Codes of Practice can be consulted at the address above



Date: 13th January 2015

Mrs K Gandhi Abingdon News Stall 13 Abingdon Street Market 16 – 20 Abingdon Street Blackpool Our Ref: SA/ 1730253 Direct Line: (01253) 478388

Email: steve.ash@blackpool.gov.uk

DESCRIPTION OF EXHIBIT

EXHIBIT IDENTITY MARK

I IDENTIFY THIS AS

SIGNATURE(S).

Dear Mrs Gandhi

#### **Trade Marks Act 1994**

The Blackpool Trading Standards Section enforces the provisions of the above legislation.

On the 12<sup>th</sup> January 2015 I visited your premises, Abingdon News, Abingdon Street Market, with the Police and Blackpool Council's Health and Safety Section. The purpose of the visit was to carry out a routine multi agency inspection.

On inspection I noticed that selected bottles of Glen's vodka appeared to be counterfeit. Six Bottles were behind the counter and were exposed for sale. These bottles were consequently seized and will be subject to investigation to establish whether they are authentic or not. I enclose a receipt in respect of the seized bottles.

When the investigation into the authenticity of the vodka has been concluded I will be in contact to advise you of the next course of action. In the meantime if you wish to discuss this matter further, please do not hesitate to contact me.

Yours faithfully,

Steven Ash
Public Protection Officer,
Trading Standards Enforcement

Trading Standards Enforcement | Community and Environmental Services
Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road |
Blackpool | FY1 3AH

Contact T: (01253) 478388

W: www.blackpool.gov.uk



		DESCRIPTION OF EXHIBI	C 1. 1	
		Receipt Sil	EXHIBIT IDENTITY MAR	к
1		I IDENTIFY THIS AS	STA/AD13	
425 Albert Road Blackpool Lancs FY4 4PW	113	SIGNATURE(S)		JB4875_02007
BLACKPOOL COUNCIL TRADING STANDARDS	Honglon Sheed Meleli	+ 1 Sapples als Men & Vox		Lespector / Authorised Officer. 1982. S. A.
	State New States			2032
BlackpoolCouncil	Name: Address:	Ž		No:

### Steven Ash

From:

Steven Ash

Sent:

21 January 2015 13:07

To:

Tom Taylor

Subject:

RE: Glen's Vodka

I IDENTIFY THIS AS

DESCRIPTION OF EXHIBIT

EXHIBIT IDENTITY MARK

SZA

SIGNATURE(S).

Hi Tom,

Thanks very much for that. Yes, I would appreciate two separate statements.

I take your point about getting them tested by our analyst.

Thanks again and best regards,

Steve.

From: Tom Taylor [mailto:tom.taylor@lochlomondgroup.com]

Sent: 21 January 2015 12:24

To: Steven Ash

Subject: RE: Glen's Vodka

Hi Steve,

I received the bottles that you sent and I can confirm that both are counterfeit and were not produced by our company.

I will provide Section 9 witness statements confirming my findings. Please let me know if require two separate statements as the seizures were from two premises as advised in your covering letter.

I would recommend that you send bottles to your Public Analyst for analysis to make sure that the contents are not detrimental to health.

We can carry out basic analysis in our Lab for strength, colour and other quality parameters etc. but we don't have the specialised equipment required for analysing counterfeit product for methanol, and other harmful chemicals that may be present.

Best regards

Tom Taylor Quality Manager Loch Lomond Group

01290 551211 Work Tom.Taylor@lochlomondgroup.com

7 Laigh Road, Catrine, Mauchline Ayrshire KA5 6SQ

From: Steven Ash [mailto:Steven.Ash@blackpool.gov.uk]

Sent: 21 January 2015 11:55

To: Tom Taylor
Subject: Glen's Vodka

Hi Tom,

I recently sent you 2 exhibits of Glen's vodka which I suspected were counterfeit. I just wanted to check that you had received them?

Best regards,

Steve Ash (BA Hons)
Public Protection Officer

Trading Standards Enforcement | Public Protection Division | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaffe Square | Talbot Road | Blackpool | FY1 3AH

T. 01253 478388

E. steve.ash@blackpool.gov.uk

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<a href="http://www.blackpool.gov.uk/EmailDisclaimer/">http://www.blackpool.gov.uk/EmailDisclaimer/</a> This message has been scanned for inappropriate or malicious content as part of the Council's e-mail and Internet policies

Date: 21st January 2015

Mrs K Gandhi Abingdon News Stall 13 Abingdon Street Market 16 – 20 Abingdon Street Blackpool Our Ref: SA/ 1730253 Direct Line: (01253) 478388

Email: steve.ash@blackpool.gov.uk

**woolCouncil** 

Dear Mrs Gandhi

### **Trade Marks Act 1994**

I refer to my previous letter dated the 13<sup>th</sup> January 2015 and my visit of the 12<sup>th</sup> January 2015.

During this visit I seized a quantity of Glen's vodka. I have now had conformation that the vodka is counterfeit, it is therefore alleged that you have committed an offence contrary to the Trade Marks Act 1994.

The purpose of this letter is to invite you to attend a formal, tape recorded, interview. The interview will be conducted under caution in accordance with the Police and Criminal Evidence Act and will take place at the Municipal Buildings, Corporation Street, FY1 1NF at 11:00 AM, Friday, 30<sup>th</sup> January 2015.

The purpose of the interview is to give you a chance to explain your actions and to put forward any defences that you feel may be relevant. I strongly advise you to bring any paperwork that you wish to rely on (invoices etc). Please be aware that any comments you make in response to this letter, in writing or otherwise, will be made under caution. The caution reads -

You do not have to say anything, but it may harm your defence if you do not mention when questioned something which you later rely on in Court. Anything you do say may be given in evidence.

It may be advisable for you to seek independent legal advice whether or not you decide to respond to this letter. If you fail to respond to this letter or you fail to attend for interview, a report will be submitted to the Public Protection Manager for consideration of legal proceedings.

I would also draw your attention to the provisions of Section 34 of the Criminal Justice and Public Order Act 1994, which, under certain circumstances, enables a Court to draw inference from an accused person's failure to mention facts when questioned about a criminal offence.

Trading Standards Enforcement | Community and Environmental Services
Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road |
Blackpool | FY1 3AH

Contact T: (01253) 478388

W: www.blackpool.gov.uk



### Blackpool Council

Yours faithfully,

Steven Ash Public Protection Officer, Trading Standards Enforcement

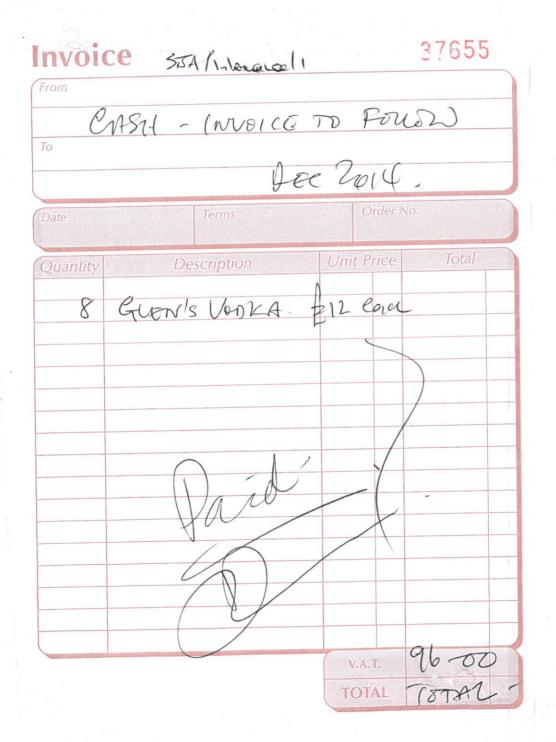
Trading Standards Enforcement | Community and Environmental Services
Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road |
Blackpool | FY1 3AH

Contact T: (01253) 478388

W: www.blackpool.gov.uk









Steven Ash
Community & Environmental Services Department
Blackpool Council
No. 1 Bickerstaff Square
Talbot Road
Blackpool
FY1 3AH

DESCRIPTION OF EXHIBIT

EXHIBIT IDENTITY MARK

LIDENTIFY THIS AS

SIGNATURE(8)

3<sup>rd</sup> February 2015

Dear Mr Ash,

### Counterfeit Glen's Vodka 1 Litre - Exhibits SJA/SM/1 & SJA/AN/1

As requested, I have enclosed signed statements for each of the above confirming that the exhibits are counterfeit and were not produced by our company.

I have attached a copy of the Trademark Certificate for the brand to each statement which I have identified as TKT/1.

I have sealed the bottles in the plastic bags, along with the original seals, which I hope that you find intact in the attached package which was returned to you by courier.

Yours sincerely,

Tom Taylor Quality Manager Loch Lomond Group

### RECORD OF TAPE RECORDED INTERVIEW

Person Interviewed:

Kailasben Gandhi

Tape Reference no(s):- SJA/1

Place of Interview:

Municipal Buildings, Corporation Street

Date of Interview:

04/02/15

Time Commenced:

11.52

Time Concluded: 12.05pm

Interviewing Officer(s): S Ash/S McKinney

### Other Persons Present:

S Ash

The date is the 4<sup>th</sup> February 2015, the time by the clock on the wall in the interview room is 11.52am. The interview is being tape recorded and is taking place in the Municipal Buildings, Corporation Street, Blackpool. At the conclusion of the interview you will be given a notice explaining how you can access a copy of the tapes. I am Steven Ash, I am a Public Protection Officer with Trading Standards, also present is...

S McKinnev

Shaun McKinney, Public Protection Officer.

S Ash

For the tape, could you give your full name please?

K Gandhi

Mrs Kailasben Gandhi

S Ash

And your address?

K Gandhi

S Ash

And what is your date of birth?

K Gandhi

S Ash

And your place of birth?

K Gandhi

India

S Ash

Okay, the circumstances are, the reason you are here is because it is alleged that you, on the 12th January 2015 had in your possession, exposed for sale 6 bottles of Vodka, which were identical to Glen's Vodka and which bore the registered trade mark of Glen's Vodka and as such is contrary to section 92(1)(c)

of the Trade Marks Act of 1994.

At this point I am going to have to caution you.

You do not have to say anything but it may harm your defence if you do not mention, when questioned, something which you later rely on in court, anything you do say may be given in evidence.

You are not under arrest and you may seek legal advice. You can also leave at any time. Do you understand the caution and what I have said to you?

K Gandhi

Yes

S Ash

You do, okay, so I will ask you some questions now, I know its not very pleasant but we will just try and be honest. There are no trick questions, okay?

Are you the premise licence holder of Abingdon Street News?

K Gandhi

Yes.

S Ash

And what is the full address of Abingdon News please?

K Gandhi

Abingdon News Street Market, Stall 13, 16/20 Abingdon Street.

S Ash

Are you a sole proprietor, is it a partnership with your husband

or...?

K Gandhi

Yes, me and my husband, yes.

S Ash

Does your husband's name appear on any official documentation or is it... I realise its your husband and you have not brought him with you, but is he officially involved with the licence premise?

K Gandhi

No, just me.

S Ash

Just you, okay, its not a limited company or anything like that is it?

K Gandhi

No

S Ash

Okay. On the 12<sup>th</sup> of January 2015 I visited your premises in Abingdon Street Market to carry out a multi-agency inspection with Health and Safety and the Police, your husband was present, you arrived a short time later. Do you recall the visit? Do you remember when I came?

K Gandhi

Yes

S Ash

When I was inspecting your premises I examined six bottles of Vodka that appeared to be genuine Glen's vodka, but appeared counterfeit. I seized these bottles and it has been confirmed that they are counterfeit. Can you tell me how they came to be behind the counter for sale with other genuine bottled spirits, so how did

they arrive there? The bottles that I seized how did they end up behind the counter?

K Gandhi Before the Christmas someone came to my hotel and tried to sell

me, ---came, I know him, then someone else came, I got another bottle again and then it was Christmas, before the Christmas and I had no time to go to cash and carry so I took from him, they

looked the same and then sell in good faith-----

S Ash So, just to clarify for the tape machine, just before Christmas, the

cash and carry was closed so ...

K Gandhi I hadn't time...

S Ash You hadn't time...

K Gandhi Because my husband's sister had pneumonia and I wasn't able to

go there so we didn't have time to go to cash and carry...

S Ash So, due to personal circumstances neither you or your husband

had time to go to the cash and carry so someone turned up at

your hotel, your home address?

K Gandhi No the shop address

S Ash The shop address sorry and they sold you, it looks like according

to the receipts... for the tape Mrs Gandhi is handing me an

invoice 37655 and it says cash, invoice to follow December 2014 and on the receipt is detailed a quantity of eight Glen's Vodka £12 each, paid and then a scribbled signature, total £96. Okay who

made the transaction, who bought the Vodka?

K Gandhi I was there.

S Ash You were there, was your husband there as well?

K Gandhi No

S Ash Just you in the shop, can you describe this person?

K Gandhi He is like –Five and a half to six foot, English guy.

S Ash English, okay.

K Gandhi And he got a blue jacket on...

S Ash Blue jacket.

K Gandhi I can't remember his face but he had a blue jacket on...

S Ash Okay, did his jacket have any kind of logo?

K Gandhi I checked the -----Uk made in the back...

S Ash It said UK made at the back of the Vodka?

K Gandhi Yes I think so, yes.

S Ash Did he have any other paperwork?

K Gandhi Just this one.

S Ash Did he have any ID with him, this guy?

K Gandhi No he says he will send me the other invoice.

S Ash Have you dealt with him before?

K Gandhi No

S Ash So you have never seen him before, he walked in your shop... did

he have a bag of Vodka or did he have it in a box?

K Gandhi One box and then some loose as well.

S Ash Some loose, do you still have the box?

K Gandhi No

S Ash And you paid him cash?

K Gandhi Yes

S Ash I took six bottles out so it looks like you sold two bottles of Glen's

Vodka?

K Gandhi Yes

S Ash Can I keep this invoice or take a copy?

K Gandhi Yes

S Ash Ok, where do you normally get your spirits from?

K Gandhi Sometime Morrisons, sometime, what is it called? Bookers? And

Aldi's sometimes. I was going to sell it over Christmas that is why

I took it but I couldn't sell it.

S Ash Who is normally responsible for buying spirits, is it you or is it your

husband?

K Gandhi My husband usually, its me made the mistake ----kind of mistake

S Ash So was it your husband who did the deal or was it you?

K Gandhi I was there.

S Ash You were there. Day to day, who runs the business? Is it you or

your husband or both?

K Gandhi We both...

S Ash You both do it. Who would you say has control of the business,

who is the controlling mind? Who makes the decisions?

K Gandhi Both of us do.

S Ash Both of you. Do you employ, do you have any members of staff?

K Gandhi No, can't afford.

S Ash No, I understand. Do you ever ask anybody to run the stall for you

as a favour?

K Gandhi Pardon?

S Ash Do you ask anyone to look after the stall?

K Gandhi No, we don't go anywhere, because of this.

S Ash Okay, so going back to this invoice... I take it the invoice that was

promised never followed?

K Gandhi No

S Ash You never got anything else, have you seen this guy ever again?

K Gandhi No

S Ash Did you notice what sort of vehicle he was driving?

K Gandhi No, I didn't see outside.

S Ash What sort of age, roughly, would you say he was?

K Gandhi 35

S Ash 35 so 5'6" to 6', 35 English, you think okay. Under the Trade

Marks Act, in this case, its not up to me to prove what has happened. I think we have already established what has

happened but the offence is you had in your possession counterfeit Vodka for sale. I just want to give you the opportunity to put forward any kind of defence you might have, so do you have anything you want to say in your defence? You know, I don't know what, but is there anything you can think of that you want to say to me to excuse what you have done or to explain ...?

K Gandhi Its my mistake that its done sorry about this, we get -----about it

and I don't know why it has happened its one of -----in good

faith. I thought it would be okay.

S Ash Did you question why, did you ever wonder why someone would

be selling genuine spirits... What do you usually pay for a bottle of

Glen's Vodka?

K Gandhi Similar

S Ash £12, okay. Is there anything else you want to add?

K Gandhi This is all my bills, yes and ----look at this, this one (Mrs Gandhi

starts producing paperwork relating to proof of age traing etc)

S Ash That is mine (invoice).

K Gandhi No, this is yours its like either one litre-like -----very careful

with the licence because look at this Aldi...

S Ash Let's look at the paperwork. For the benefit of the tape Mrs

Gandhil would probably want to prove that she is responsible...

K Gandhi If anyone looks 20 not 20 we look 25 instead of ID.

S Ash I take your point, I see you have got a few documents here,

however in respect of this offence, this isn't really relevant, so

ves...

K Gandhi Not look 25 if no ID he looks anyway.

S Ash Okay. Mrs Gandhi wants to establish, on tape, that at this point

> she takes the Challenge 25 policy very seriously. I appreciate that, that will be argued as a separate issue if it comes to it. We are here just to discuss... we need to ask you questions about the

Vodka, okay? Is there anything in there that is relevant to that?

And then he want to sell it now, because -----K Gandhi

enough now

S Ash Shaun is there anything you want to ask?

Do you have CCTV? S McKinney

K Gandhi

Yes

S McKinney

Its part of your licensing condition isn't it?

K Gandhi

Yes

S McKinney

How far does that go back?

K Gandhi

I think its 28 days or something.

S McKinney

28 days so when we came, when my colleague came in on the 12<sup>th</sup> was it, 12<sup>th</sup> January, would it have been in the last 28 days prior to that that this young man has been in with your...?

K Gandhi

No its ----28 from now isn't it?

S McKinney

No, I understand that, but when he came in on the 12<sup>th</sup>?

K Gandhi

I don't know.

S McKinney

What I am saying to you is that when he came in on the 12<sup>th</sup> of January this year and took that Vodka from you, theoretically, this man that sold you the Vodka, came in that period 28 days prior to the 12<sup>th</sup> January this year you would have been able to show us the footage of that wouldn't you?

K Gandhi

Ok

S McKinney

All I am saying to you is that if you were trying to reason this away why you have got it, you could have done that by producing the CCTV footage and you have not so did you know this man, are you sure you didn't know this man?

K Gandhi

No, I haven't seen him after then no, not realised about it.

S McKinney

I mean its not even a proper receipt is it, you know when you look at these, I mean when it comes to...

K Gandhi

It does say Vodka

S McKinney

I appreciate that, but you have run this business for a number of years haven't you and you know that customs will come along and say "produce proper receipts" so realistically this receipt is worth nothing, you could have done it yourself, its pointless, its not even got a proper name on it, got no contact details, you look at that, that ---- on the top of it, its not a proper receipt so that is

pointless, how long have you been in business?

K Gandhi

This one is four and a half years.

S McKinney You have had that off licence four and a half years?

K Gandhi Yes

S McKinney What did you do before that?

K Gandhi I had a hotel

S McKinney Right, so in your hotel, how long have you been there?

K Gandhi Ten and a half years

S McKinney Ten and a half years. So when somebody rolls up at the door you

don't buy do you?

K Gandhi No, its just I made a mistake, sorry.

S McKinney But its an extremely costly mistake. Supposing the stuff was

dangerous?

S Ash Okay. Well unless you have anything else to add, I will exhibit

this invoice as SJA/Invoice/1, and I will now hand Mrs Gandhi the Notice for the Interview that has been Tape Recorded, which we discussed earlier, if you want a copy of the tape, that explains how to do it. Okay the time, according the clock on the wall, is

exactly 12.05pm and we are turning off the tape recorder.

### STATEMENT OF WITNESS

(Criminal Procedure Rules 2005, r 27.1(1); Criminal Justice Act 1967, s.9; Magistrates' Court Act 1980, s.5B)

Statement of:

Thomas Keith Taylor

Age if Witness:

Over 18

Occupation:

Quality Manager

This statement consisting of two pages each signed by me, is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 2<sup>nd</sup> Day of February 2015

Signature:

I am Thomas Keith Taylor and I have been employed by Glen Catrine Bonded Warehouse Ltd, 7 Laigh Road, Catrine, Ayrshire, KA5 6SQ as Quality Manager for twenty two years. In March 2014 the company changed ownership and now trades as Loch Lomond Group at the same address. I am employed as Quality Manager for the new company. In this capacity, I am familiar with the design, appearance, composition and quality of all genuine Loch Lomond Group products and I am authorised to speak on behalf of the company in relation to such matters. I can confirm that Glen's Vodka is a vodka brand for which Loch Lomond Group owns the Trade Mark Number EU003231107 and the brand was introduced in April 2003. I produce a copy of the Trademark Certificate and identify it as TKT/1. No other person, other than an agent authorised by our company, has permission to manufacture, produce or distribute any items bearing our trademark. On 16th January 2015 I received from Steven Ash, Public Protection Officer with Blackpool Council Trading Standards Enforcement, a plastic bag sealed with seal number 00539228. The bag contained a 1 Litre bottle that was labelled 'Glen's Vodka' and also had a self-adhesive label applied to it identifying it as exhibit SJA/AN/1. An accompanying letter from Steven Ash stated that the bottle was seized from a stall in Abingdon Street Market called Abingdon News, Unit 13, Abingdon Street, Blackpool, and requested that I examine it to establish if the product was genuine or counterfeit. I placed the sealed bag in secure storage and removed the bottle from it prior to examination. On examination, I came to the conclusion that

Signature:	•••••	K	Jav	<u> </u>	••••

### Statement of Thomas Keith Taylor - Continued

the bottle was counterfeit. My reasons for determining that it was not a genuine 1 Litre bottle of Glen's Vodka were as follows; The front and back labels on the counterfeit bottle appeared to be self-adhesive as there was no visible glue pattern. Genuine Glen's Vodka 1 Litre labels are applied by a Kosme Rotary Labelling Machine using a wet adhesive which produces a distinctive glue pattern on the back of the label (horizontal lines approximately 2mm apart). The print font used for the counterfeit cap was different from that on a genuine cap and the red colour and print were much duller. Genuine bottles of Glen's Vodka have a production lot code applied by laser or ink-jet at the time of filling to allow each bottle to be traced. There was no lot code on the counterfeit bottle. The spirit in the counterfeit bottle was tested in our Laboratory and was found to be organoleptically different from genuine Glen's Vodka and had an unpleasant odour. The alcoholic strength of the contents of the bottle was tested and found to be 33.3% vol. instead of 37.5% +/- 0.3% vol. for genuine Glen's Vodka. After examination of the counterfeit bottle, I placed it back in the plastic bag along with the original seal and sealed the bag with seal number CBWT 004978. The sealed bag was placed in suitable packaging and returned by courier to Steven Ash at Blackpool Council Trading Standards Enforcement. I can confirm that Abingdon News, Unit 13, Abingdon Street, Blackpool, is not an agent authorised by our company and has not been granted any licence or authority to use our trademarks. Counterfeiting of Glen's Vodka, or indeed any other brand, misleads consumers into purchasing poor quality products which do not meet our high quality and food safety standards or the expectations of the consumer. As the deception is often not obvious to the consumer, their quality perception of the product they have purchased will be attributed to the Glen's Vodka brand which is extremely detrimental to our company's reputation and brand equity.

Signature:	NHOW





# Current case details for Community Trade Mark Number: EU003231107

Printed On: 30 January 2015

Trade mark



Status:

Registered

Relevant dates

Filing date:

18 June 2003

Date of entry in register:

07 December 2004

Renewal date:

18 June 2023

Page 51

TRT

**Priority details** 

Priority date:

18 December 2002

**Priority country:** 

United Kingdom

TM from which priority is claimed:

2319225

List of goods

Class 33:

Alcoholic beverages, vodka, gin, white

and dark rum.

Name and Address details

Holder's name:

Loch Lomond Distillers Limited

12 Henrietta Street, London, United

Kingdom, WC2E 8LH

Representative:

KELTIE LLP

No. 1 London Bridge, London, United

Kingdom, SE1 9BA

Publication details

First advert:

Journal: 2004/018

Date of

publication: 03 May 2004

The information displayed is our version of the details supplied by OHIM. For the official register of the case please refer to the OHIM website (<u>Click here</u>).

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Intellectual Property Office is an operating name of the Patent Office

### Witness Statement

(CJ Act 1967, s.9 MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r.70)

Statement of Steven John Ash

Age if under 18 Over 18 (if over 18 insert "over 18"). Occupation Public Protection Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 9th day of March 2015

Tick if witness evidence is visually recorded (supply witness details on rear)

Signature

I am the above named and am employed as a Public Protection Officer within the Trading Standards (Enforcement) Section of the Public Protection Division. This statement is a continuation of the one I made dated the 14<sup>th</sup> July 2011 concerning a bottle of vodka I seized from Abingdon News on the 27<sup>th</sup> June 2011. Following on from my previous statement, and in the absence of Public Protection Officer Stuart Killip I state that I handed over the investigation to PPO Killip as he was the food specialist and seemed to be the most appropriate person to deal with the vodka. Upon checking the Council's records it appears that PPO S Killip subsequently interviewed Mrs Kailasben Gandhi. I produce a copy of the covering sheet of an offence report that was submitted by PPO S Killip as exhibit SJA/KG/1 and a copy of the entry on the Trading Standards bespoke database used for recording complaints relating to this investigation as exhibit SJA/KG/2. I produce a copy of the database entry referred to as

Signature

909088 as exhibit SJA/KG/3

Signature witnessed by

## BLACKPOOL COUNCIL OFFENCE(S) REPORT

S 54/44/1

Section: Food Control

Date of Complaint/Discovery: 27 June 2011

Investigators: Stuart Killip, Steven Ash,

Date of Offence: 27 June 2011

Lee Wojarski

Date: 27 September 2011

### Reported

Mrs Kailasben Gandhi



T/A
Abingdon News
Stall 13
Abingdon Street
Market
Blackpool
FY1 1DE
(Mrs Gandhi is the
DPS and co-owner
along with her
husband Arvind
Gandhi)

### Brief Details of Alleged Offence(s)

Falsely describing food, namely vodka, contrary to S15 Food Safety Act 1990.

Selling food described as vodka which does not comply with the reserved description in Regulation EC110/2008, contrary to Regulation 4 of the Spirit Drinks Regulations 2008

### **Summary of Events**

- 22.06.11 Complaint received by Trading Standard Enforcement Section regarding the purchase of a bottle of Nikolaij vodka from Abingdon News, Abingdon Street Market. The complainant was concerned that the bottle appeared to be unsealed and the rear label had been removed.
- 27.06.11 Steven Ash visited the premises and took possession of a bottle of Nikolaij vodka
- 29.06.11 Steven Ash brought the bottle of Nikolaij vokda for my opinion. We returned to the Abingdon News stall and spoke to the joint owner Arvind Gandhi but there were no bottles of Nikolaij vodka on sale and all the other stock appeared genuine.
- 18.07.11 Bottle sent to Public Analyst for analysis.
- 05.08.11 Result recieved from Analyst spirit in the bottle was 35.8% abv and contained methanol and tertiary butanol. It was therefore outside the permitted tolerance for vodka of 37.5% +/- 0.3% as provided for in the Food Labelling Regulations.
- 24.08.11 Letter to Mrs Kailasben Gandhi the DPS inviting her for interview.
- 21.09.11 Mrs Gandhi interviewed at the office, She produced a handwritten invoice headed "Drinks for Less" for the purchase of 4 bottles of vodka at £32 with the name of Dave and a mobile telephone number which she stated referred to the vodka in question. Said that she had made the purchase.

### Blackpool Council (Continuation Sheet No 2)

### Officers observations/recommendations

Clearly such a purchase was irresponsible, bearing in mind the widely reported problems with counterfeit and illicit spirits. The fact that the bottles had had the rear label removed and consequently were without a duty stamp as well as the fact that the seals were broken should have raised suspicion.

The mobile telephone number is still live but I am unable to trace it as we do not currently have access to the NAFN system.

Both Mr and Mrs Gandhi are partners in the business but Mrs Gandhi is the DPS. She admitted during interview to purchasing the vodka.

In view of the small number of bottles concerned (there were only two in the premises when Steve Ash visited) I would recommend that a simple caution be administered to Mrs Gandhi

SSAKGIZ

Summary: Abingdon News,	nit 13, Abingdon Street
Reference: 914439 Date Created: 29/Jun/2011 17:20 Date Closed: 29/Sep/2011 10:43	
Details	
Abingdon News & Booze, Ur	it 13, Abingdon Street Market, 16-20, Abingdon Street,
Details:	See worksheet 909088 for details Spoke to Wine and Spirits Trade Association and Sue Byrom at HMRC- no specific info. Sue thinks may be someone placing counterfeit spirit in a Nicolaij bottle. Is a legitimate Italian brand. Vodka to Analyst 18/7/11 5/8/11. Analyst reported. abv of vodka is 35.8% and it contains methanol and tertiary butanol 21/9/11. Mrs gandhi (DPS) interviewed. 29/9/11. Report submitted
Date Received: Officer: Method:	29/Jun/2011 Stuart Killip
FSA Type:	Labelling
Abingdon News & Booze, Un	13, Abingdon Street Market, 16-20, Abingdon Street,
Name: Address:	Mr Bambrook
Telephone: Email:	
Notes: 29 Sep 10:43 Stuart Killip Completed 29 Jun 17:21 Stuart Killip Accepted 29 Jun 17:20 Stuart Killip Created	
Date Printed: 09/Mar/2015 13:16	

SSA/KG/3

Summary: Abingdon St Market (Mr Bambrook)

Reference: 909088

Status:

Referred to Other

Date Closed: 18/Jul/2011 14:25 Allocated To: Steven Ash

Date Created: 22/Jun/2011 11:08 Created By: Catriona Bright

Details

Complaint Details

Type of Complaint:

Consumer Complaint

Category:

Counterfeit

Details of the Complaint:

C has bought some Vodka from Ab St Market, says the original bar code has

been taken off, and the lid wasn't sealed. It is Nicolaij

Channel of complaint:

Phone

Complainant Details

Name of person complaining:

Address of person complaining:

Mr Bambrook

Email Address:

Contact number of person

complaining:

Trader Details

Trading Name:

Trading Address:

Traders Contact Number:

Business/Trader:

Print:

Abingdon St Market

None

Notes:

18 Jul Steven

Referred to Other

14:25 Ash

18 Jul Steven Referred to SPK

14:25 Ash

14 Jul Steven Statement provided to SPK.

09:16 Ash

13 Jul Steven Reopened

16:20 Ash

29 Jun Steven Referred to Other

14:55 Ash

29 Jun Steven Complaint referred to SPK.

14:55 Ash

29 Jun Steven Left a receipt and Code B Notice at market.

11:42 Ash

29 Jun Steven 11:23 Ash

Visited with SPK to carry out inspection and seize any remaining bottles. When arrived no further bottles on sale. SPK carried out inspection. SA took details from proprietor: He is Arvind Gandhu and his wife is Koilos Gandhi. They have been proprietors for over a year. SA to visit later today to

issue Arvind a code B notice re seizure on Monday.

29 Jun Glen 10:21 Phoenix

Reallocate to SPK re labelling offence

27 Jun Steven

To discuss with SPK.

15:25 Ash 27 Jun Steven

Asked to borrow one of the bottles. He agreed to this. Business card left.

14:13 Ash

27 Jun Ster 14:08 Ash	h	Called into market as passing. No Code B notice or notebook. Asked to see Nicolaij vodka. 2 bottles on shelf behind counter. Viewed one bottle. The label on the back has obviously been removed and the seal appears broken. Asked male behind counter where the vodka was from. He seemed to indicate were left by previous owner of shop.
23 Jun Gler 11:04 Pho		Steve If the complainant was unsure, why are we not advising him accordingly, wouldn't make a particular good witness, vague. Close off and log for info
22 Jun Stev 12:24 Ash	12000000000	Phoned C. Will send photo of bottle. He thinks it was unsealed when he purchased it as there was no "snap" sound when he opened it but not 100% sure.
22 Jun Catr 11:15 Brig		Allocated to Enforcement Officer
22 Jun Catr 11:15 Brigh		Allocated to Steven Ash
22 Jun Catr 11:15 Brigh		He said it was the stall on your left as you go in @ the back
22 Jun Catr 11:15 Brigl		Allocated to Advice Officer
22 Jun Catr 11:15 Brigh		Accepted
22 Jun Catri 11:08 Brigh		Created

#### Witness Statement

(CJ Act 1967, s.9 MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r.70)

Statement of Steven John Ash

Age if under 18 Over 18 (if over 18 insert "over 18"). Occupation Public Protection Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 14th day of July 2011

Tick if witness evidence is visually recorded (supply witness details on rear)

Signature

I am the above named and am employed within Blackpool Council's Quality Standards and Enforcement Division as a Public Protection Officer within the Trading Standards Enforcement Section. On the 22<sup>nd</sup> June 2011 I received a complaint from a Mr Bambrook,

Mr Bambrook alleged that he had purchased a bottle of Nicolaij vodka from Abingdon News & Booze, a shop situated within Abingdon Street Market. I contacted Mr Bambrook and he explained that he believed that the bottle was unsealed at the time of purchase as there was no "snap" sound when he opened it and that the original bar code on the bottle appeared to have been removed. Mr Bambrook emailed me two images of the bottle of vodka and I produce these images as exhibit SJA/1. On the 27th June 2011 I was passing the market and visited Abingdon News & Booze. I introduced myself and asked to see a bottle of Nicolaij vodka. There appeared to be two bottles on a shelf behind the counter. I viewed one bottle. The label on the rear of the bottle appeared to have been removed leaving a sticky residue of adhesive on the bottle and a visual check of the seal appeared to be broken. I asked the male behind the counter where the vodka was from. He seemed to indicate that that it had been left by the previous owner of the shop. I requested the male's consent to take the bottle and this was given. I left my business card at the shop. On my return to the Trading Standards Office I discussed the matter with PPO Stuart Killip. On the 29th June 2011 I accompanied PPO S Killip on an inspection of Abingdon News & Booze. On our arrival it became apparent that the remaining bottle of Nicoliaj vodka had been removed

from sale. While PPO S Killip conducted an inspection of the shop I took the details of the proprietor. He is Arvind Gandhi and his wife, who wasn't present, is Koilos Gandhi. He advised me that they have been the proprietors for over a year. Later that day I revisited the shop and left a Code B notice and a receipt for the bottle I had taken previously. I produce a copy of these documents as exhibits SJA/2 and SJA/3 respectively.

### Steven Ash

From:

ken bambrook

Sent:

22 June 2011 12:29

To:

Steven Ash

Subject:

vodka

Play slideshow

Save all photos

Want to save all these photos at once? Learn how

Online pictures are available for 30 days

Hi Steve, As telephone conversation, Took pic of the back of the bottle because the bar code has been removed,





Ken and Mary

Get Windows Live Mail to create your own photo e-mails

http://www.blackpool.gov.uk/EmailDisclaimer/

This message has been scanned for inappropriate or malicious content as part of the Council's e-mail and Internet policies.

Click here to report this email as spam.



Trading Standards (Enforcement), Quality Standards Division 125 Albert Road, Blackpool, Lancs. FY1 4PW Tel: 01253 478381

Ad	Honday It Nakoh
3	Honday It Nathan
	POWERS UNDER WHICH SEARCH IS MADE
	Warrant (Copy attached)
or	
	E Statutory Power Under Coranar Rolean lon Under Trale, legy
Dr	7 3
	With written consent of a person entitled to grant entry (only applicable where statutory powers not exercised)
l he	reby consent to the Trading Standards Group searching the above named premises.
Sigi	natureAge
Nan	TIO
Stat	tus relative to premises
	OFFICER IN CHARGE OF SEARCH
Nan	Designation PPo
	Designation .
_	Prote of Search 27 611 13-00.
Time	P/Date of Search 27 611 13-00.
Sign	mary of Officer's Statutory Powers
	notice should only be regarded as a summary as it is impractical to list all nowers in

full for each statute. The powers will very between each statute. A copy of the appropriate legislation may be consulted at the above address.

### POWER TO ENTER PREMISES AND INSPECT GOODS OR EQUIPMENT

CONSUMER CREDIT ACT 1974, CONSUMER PROTECTION ACT 1987, FAIR TRADING ACT 1973, FOOD SAFETY ACT 1990, GENERAL PRODUCT SAFETY REGULATIONS 1994, HALLMARKING ACT 1975, PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOURS REGULATIONS 1992, POISONS ACT 1972, TRADE MARKS ACT 1994, VIDEO RECORDINGS ACT 1984, CONSTRUCTION PRODUCTS REGULATIONS 1991, WEIGHTS AND MEASURES ACT 1985, THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008,

A duly authorised officer may at all reasonable times and on production if so requested of his credefinials enter any premises, other than premises used solely as a dwelling and inspect goods. Officers authorised under the Weights and Measures Act 1985 may inspect and test any weighing or measuring equipment used for trade. They may weigh or otherwise measure of count goods.

### TIMESHARE ACT 1992, PROPERTY MISDESCRIPTIONS ACT 1991, ESTATE AGENTS ACT 1979, POISONS ACT 1972.

If an officer has reasonable grounds to puspect an offence has been committed he may at all reasonable times and on production if so requested of his credentials enter any premises to reasonable times and on production if so requested determine whether an offence had been committed

### PROCUREMENT OF SAMPLES FOOD SAFETY ACT 1990

An Officer may:

- i) purchase a sample of any food or substance capable of being used in the preparation of food
- ii) take a sample of any food or substance appearing to have been sold or intended for sale for human consumption or is found on or in premises which the Officer has power of entry.
- (ii) take samples from any food source or contact meterial.
- (iii) take samples of articles or substances found on such premises which may be required as evidence in proceedings.

POWER TO REQUIRE OR REQUEST THE PRODUCTION OF BOOKS, DOCUMENTS OR RECORDS

### PRICES ACT 1974 (AND ABOVE LEGISLATION)

An officer can request the production of documents relating to the business and may make copies.

### FOOD SAFETY ACT 1990

An officer may inspect any records relating to a food business and have access to and inspect any computer which may be used in connection with the records.

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008.
HALLMARKING ACT 1973, VIDEO RECORDINGS ACT 1984, FAIR TRADING ACT 1975.
CONSUMER CREDIT ACT 1974, VICONSUMER PROTECTION ACT 1987), ESTATE.
AGENTS ACT 1979, GENERAL PRODUCT SAFETY REGULATIONS 1994, PACKAGE
TRAVEL PACKAGE HOLIDAYS, PACKAGE TOURS REGULATIONS, PROPERTY
MISDESCRIPTIONS ACT 1991, TIMESHARE ACT 1982.

If an Officer has reasonable cause to believe an offence has been committed he may require the production of books or documents (\*records) and may make copies

### WEIGHTS AND MEASURES ACT 1985

An officer may seize and detain any weighing or measuring equipment if he has reasonable cause to believe it may be liable to be forfeited.

An officer may seize and detain goods or documents that he/she believes may be required

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008, HAL MARKING ACT 1973 / MDEO RECORDINGS ACT 1994, TRADE MARKS ACT 1994, FAIR TRADING ACT 1973 / MDEO RECORDINGS ACT 1994, TRADE MARKS ACT 1994, FAIR TRADING ACT 1973 / "CONSUMER PROTECTION ACT 1987/KCONSUMER CREDITACT 1974/KTIMESHARE ACT 1992) PROPERTY MISDESCRIPTIONS ACT 1991, (ESTATE AGENTS ACT 1979) "GENERAL PRODUCTS SAFETY REGULATIONS 1994) PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOUR REGULATIONS 1992.

If an officer has reasonable cause to believe an offence has been committed he may seize and detain goods in order to escential whether an offence has been committed he may seize and detain goods in order to escential whether an offence has been committed. If an officer believes they may be required as evidence he may seize and detain any goods or documents ("goods or records) (goods, books or documents) (books and documents) (documents), in exercising his right to seize property, the officer may require any person having authority to do so, to break open any container and if that request is not complied with the officer may do it himself.

An officer may seize and detain any records which he has reason to believe may be required as evidence and where records are kept on computer, may require the production of the records in a form in which they may be taken away.

### POLICE AND CRIMINAL EVIDENCE ACT 1984 (CODE B).

### Rights of the Occupier/Owner of Property

- Searches must be made at a reasonable hour unless this might frustrate the purpose of the search. (Taken from Para 5.2 of Code B of the Codes of Practice)
- If any of your property is kept by an officer you are entitled, on request, to be provided with a list or description of the property within the reasonable time. Such applications n be made to the address given above. (Taken from Para 6.6 of Code B of the Codes of Practice)
- If you wish you or your representative will be allowed supervised access to your property so that you can examine it or have it photographed or copied.

Alternatively you may be provided with a photograph or copy. In either case you are responsible for the costs. Access atc will not be allowed if the officer in charge of the investigation believes that this would prejudice the investigation of an offence or any criminal proceedings. (Taken from Pare 6.9 of Code B of the Codes of Practica)

### Search Warrant

- A warrant authorises an entry on one occasion only. (Taken from Pare 5.3 of Code B of the Codes of Practice)
- A copy of the warrant should, if practicable, be given to the occupier before the search begins. (Taken from Para 5.8 of Code B of the Codes of Practice)

### Search with Consent

- If the occupier is not present, copies of the warrant end this notice should be left in a prominent place. (Taken from Para 5.8 of Code B of the Codes of Practice)
- A duly authorised officer of the Department may enter and search any premises with the
  written consent of a person entitled to grant entry to the premises. Where practicable the
  written consent will be recorded on this notice. (Teken from Pare 4.1 of Code B of the Codes of Practice)
- Consent to a search must, if practicable, be given in writing on the front of this notice (Taken from Para 4.1 of Code B of the Codes of Practice)
- Consent must not be obtained under duress. (Taken from Pare 4.3 of Code B of the Codes of Practice)
- Where consent is withdrawn before the search is completed, the search must stop. (Taken from Para 4.3 of Code B of the Codes of Practice)
- 11. If you reside in a lodging house or similar accommodation your landlord can consent to your room or rooms being searched if you are unaveilable at the time and the matter is urgent. (Taken from Note of Guidance 4A to Code B of the Codes of Practice)

### Compensation for Damage

In appropriate cases, compensation may be payable for damage caused in entering and searching premises and any application should be directed to:-

The Chief Trading Standards Officer at the address above, A copy of the Codes of Practice can be consulted at the address above

J95926 B/09

SA/3.



## BLACKPOOL COUNCIL TRADING STANDARDS

125 Albert Road Blackpool Lancs FY1 4PW

M		I KADING SIAI		Lancs FY1 4PW
Name: .P	Along lon	11 9 Rose Avind ( Sheet Market	Carolinate: 27/6/1	
		Nicolais Volka.		
			***************************************	
No:	0472	Inspector /Authorised Office	or SALL.	
		C	01253 478388	J84875_02/07



## Blackpool Council Licensing Service Representation made by a Responsible Authority

Responsible Authority							
Name of Responsible Authority		Licensing Authority					
Name of Officer (please print)		Mark M	Mark Marshall				
Signature of Office	r						
Contact telephone	number	01253-	478493				
Date representation	n made	26	02	2015			
Do you consider mediation to be a		appropriate		YES	NO		
Premises Details							
Premises Name	Abingdon Ne	ews					
Address Stall 13, Abin		gdon Stre	eet Marke	et			
Blackpool							
Post Code							

Details of your representation (Please refer and attach any supporting documentation)

The premises were Reviewed in early 2013 for concerning practice in connection with failing to follow simple instruction properly given, the instruction were not to serve less than 10 individual problem street drinkers who were regularly causing Public Nuisance in and around the market.

The Licensing Committee and the responsible authorities approached the hearing in a very pragmatic way deciding that the imposition of conditions COULD be appropriate depending on the implementation and maintenance of such conditions, a judgement call was made to give the benefit of the doubt to the licence holders that they would rectify the concerns that were identified in the application and comply fully with the conditions imposed.

A copy of the text from the Decision Notice is found below;

The Blackpool Council being the licensing authority on the 30<sup>th</sup> November 2012 submitted an application to review the premises licence issued in respect of Stall 13, Abingdon Street Market, Blackpool FY1 1DE

The Council have determined to deal with the review to reflect the agreement between the parties by issuing a warning to the Premises Licence Holder and adding conditions to the licence.

### Decision

Having taken into account the papers in this case and the agreement reached between the parties the panel have decided to issue a warning to the premises licence holder. Whilst the panel cannot bind a future panel, an indication is given that should this licence be reviewed in the future, as a minimum, the likely sanction will be a suspension.

The panel also add the following conditions to the licence:

- 1. The premises licence holder and her husband will undertake the personal licence holder's course run by Blackpool Council. Such course to be completed by 30<sup>th</sup> April 2013.
- The licence holder will exclude all persons properly notified to them by the police or other responsible authorities. Exclusions will include the refusal of all alcoholic drinks. Notifications will be given in writing with photographs and will be implemented on service until further notification from the servicing authority.
- 3. CCTV will be installed internally at the premises and will comply with the following: a) The CCTV system shall be installed, maintained and operated to the reasonable satisfaction of Lancashire Constabulary. The entrance, the till and alcohol fridge areas are to be covered by the system. The system will incorporate a camera covering each of the entrance doors and will be capable of providing an image which is regarded as identification standard.
  - b) The system will display on any recording the correct time and date of the recording.
  - c) The system will make recordings during all hours the premises are open to the public.
  - d) VCR tapes or digital recording shall be held for a minimum of 31 days and 21 days respectively, after the recording is made and ill be made available to the Police or any authorised persons acting for Responsible Authority for inspection upon request.
  - e) The system will, as a minimum, record images of the head and shoulders of all persons entering the premises.
- 4. A staff member who is conversant with the operation of the CCTV system will be on the premises at all times that the premises is open to the public. This staff member will be able to show police recent data or footage with the absolute minimum of delay when requested. This data or footage reproduction should be almost instantaneous.
- 5. Appropriate signage alerting customers to CCTV recording shall be displayed in conspicuous positions on the premises.

Date: 30<sup>th</sup> January 2013

A review of the licence has been sought by Weights and Measures following the discovery of counterfeit vodka which took place on the 12<sup>th</sup> January 2015

On the 26<sup>th</sup> February 2015 Mark Marshall and Gareth Shaw visited the premises, the market manager was spoken to and questioned as to whether he had further problems with the store, he confirmed that he didn't but added that the market has been very quiet for the last 18 months.

At 10.35 we entered the stall to find Mr Ghandi serving behind the counter, an explanation of the visit was given, which was to establish compliance with the conditions of the licence and to examine the Health and Safety position at the stall.

With regards to licensing compliance, this was disappointing, the CCTV equipment looked poorly maintained with intermittent faults appearing on the monitor, when asked to recall images from yesterday, Mrs Ghandi attempted unsuccessfully for 5-10 minutes to retrieve data, conceding eventually that her husband knew how to do it but was up at the hospital.

With regards to the staff training, no written staff training was in place with Mrs Ghandi pointing out that her and her husband had attended the personal licence course.

This is a small family operation with no employees, just MR and Mrs Ghandi, it does seem a very easy step to have a simple instruction in place to cover this Licensing Condition but a step the licence holder has omitted along with the CCTV requirement, which is to have someone competent to operate the CCTV equipment on site at all times.

The organisation of the stall was poor, again what does become very apparent is the management and maintenance of such a modest establishment should be straight forward but the conditions that prevailed give rise for concern as it was very dirty and disorganised.

The CCTV and the staff training requirements were conditions imposed after the review in 2013 so again I would question the ability and attitude of the licence holder as these simple matters have been overlooked.

The initial Offence of selling counterfeit goods was detected on the 12<sup>th</sup> January 2015, Mrs Ghandi was notified of the concerns at the time of the inspection, again a prudent operator would at least have thought to obtain the CCTV images of the supplier to assist Authorities in the detection of the offender.

However when interviewed on the 4<sup>th</sup> February Mrs Ghandi seemed to rely on the fact that too much time had elapsed since the supply and the images were no longer available.

The condition of the licence requires 31 days of images to be held, the receipt produced is not dated, it just say December 2014 and the description provided is unhelpful in the extreme. Mrs Ghandi described the male as, "White, between 5ft 6 and 6ft wearing a blue jacket."

The whole account is vague beyond belief, no date for the invoice, no name of the supplier, no meaningful description and no cctv images of the supplier despite him attended the stall.

The submission would be that the Licensing Authority can have little or no confidence in such an operator and bearing in mind they operate within a saturated ward, confidence in the operator is of the upmost importance.

For New / Variation Applications only.

It is recommended that the licence should only be granted if the application is amended, or if conditions are applied, as detailed below.



## Blackpool Council Licensing Service Representation made by a Responsible Authority

Responsible Authority						
Name of Responsible Authority	Health and Safety					
Name of Officer (please print)	Gareth Shaw					
Signature of Officer	G Shaw					
Contact telephone number	478315					
Date representation made	02	03	2015			
Do you consider mediation to be	appropria	te			No	

Premises Details				
Premises Name	Abingdon News,			
Address	Stall 13, Abingdon Street Market,			
	Blackpool			
	Lancashire			
Post Code	FY1 1DE			

### Details of your representation (Please refer and attach any supporting documentation)

The Health and Safety Section would like to bring to the attention of the committee concerns in relation to the management/maintenance of this premise.

Photographs below show that despite previous interaction from this department the premise is allowed to slide back into a state of poor maintenance and cleanliness.

The pictures show that little consideration is given to proactively cleaning and maintaining the premise and it is usually only carried out when this department visits and serves enforcement documentation.

1) Filthy floors and trapped cable at >200Volts



2) Left cluttered storage around an electric heater and right an accumulation of waste under shelving.





3) Shroud missing from and older consumer unit in display area thus exposing live electrical connections.

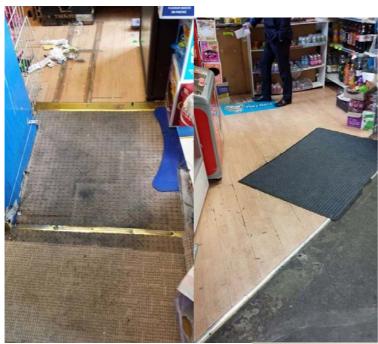


4) Left permanent use of extension leads and right carpet lifting in walkway.





5) Poor cleanliness and repair of flooring areas.





6) Collapsed shelving.



7) Cables routed under carpets.





0 4 MAR 2015

0 4 MAR 2015

01/03/2015

OBJECTING TO - ABINGTON NEWS, STALL 13, ABINGTON STREET MARKET, FY1 1DE.
THE OBJECTION I HAVE IS LINKED TO

THE OBJECTION I HAVE IS LINKED TO
PUBLIC SAFETY. I PERSONALLY WENT TO
THIS SHOP AND ASKED HOW MUCH HIS SKOL
9% LACIER IS . HE TOLD ME £180 A CAN,
THEN A MINUTE LATER, HE CAME ROUND THE
COUNTERL AND OFFERED ME SEVEN CANS OF
SKOL 9% FOR £500. THIS WAS 18/02/15.

I THOUGHT BLACKPOOL COUNCIL WERE ACIAINST THIS KIND OF ACTIVITY.

KIND RELARDS

Simon FEARN.

